# COMMUNITY CONNECTIONS

HERITAGE THERMAL SERVICES
EAST LIVERPOOL, OHIO



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#### HTS Community Advisory Panel (CAP): Listening to the community



In the summer of 2015, HTS hired a 3<sup>rd</sup> party to help develop a Community Advisory Panel.



Above: CAP members meet monthly with HTS personnel. Below: CAP members introduce the "We Are East Liverpool" campaign to focus attention on the positive activities in the community.



The HTS CAP is made up of residents who represent a cross-section of the community, including government, public safety, education, non-profit and for-profit organizations. Since September 2015, members meet monthly with HTS for updates about operations and other topics of interest to the greater community.

Above: CAP members designed this billboard for the 2016 high school reunion, one of East Liverpool's most notable events. Below: CAP members toured the facility for their meeting in November 2015.





#### Supporting the mission of the Community Resource Center



Each month, employees unload and distribute food through Second Harvest.



HTS donates and distributes hundreds of turkeys and hams for patrons each Thanksgiving and Christmas.



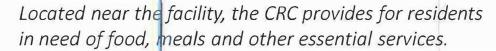


Above: Employees donate toys and cook for Breakfast with Santa event for children. Left: Employees cook and serve Christmas dinner for CRC patrons.



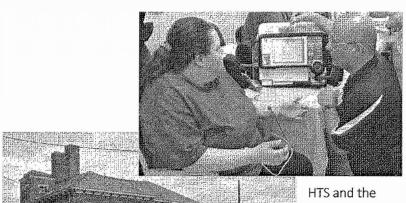
Thanksgiving dinners is donated, cooked and served by employees.



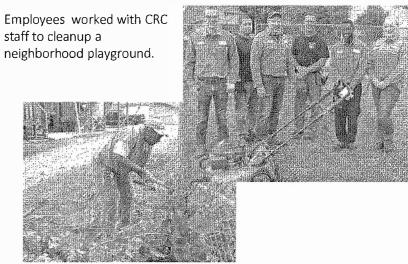


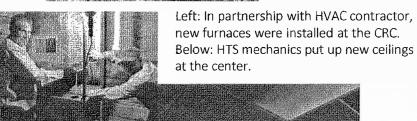


# Supporting the mission of the Community Resource Center



HTS and the local hospital sponsored a health and wellness fair for patrons.







HTS EMTs trained CRC staff in infant CPR.

HTS volunteers have donated 308 hours of their time at the CRC since January 2015.



# Veterans: Serving those who have served the nation



HTS donates & serves more than 150 meals to local veterans and their families on Memorial Day and Veterans' Day.



#### East Liverpool H.S. Job Training Program for autistic students



Shaniah built administrative skills with her HTS coach.



Gage was New Trainee of the Year thanks to his HTS coach.



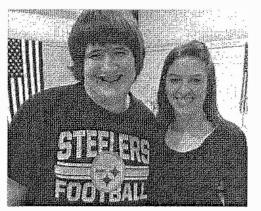
HTS was honored by the Job Training students as their Employer of the Year for 2015-16.



Students work with HTS employees to acquire job and life skills, then celebrate their accomplishments at end of school year.



Thanks to their HTS coaches, Malyka, above, grew in confidence helping to keep the office organized, and, Cole, grew as a graphic artist crafting a logo for the Job Training Program.





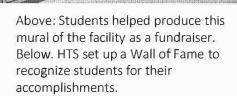
# East Liverpool H.S. Job Training Program for autistic students

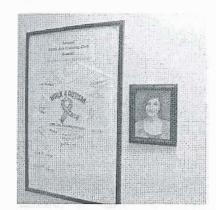


HTS employees support student events – hot dog, candy and t-shirt sales - to raise funds for autism awareness.



Students are starting a recycling program at the high school thanks to a \$1,000 environmental grant from HTS.







#### citySweep: Free HHW collection & city-wide cleanup event



HTS employees took in 18 tons of e-scrap for recycling in 2016.

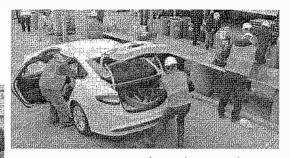


Residents dropped off 11 tons of HHW and universal wastes during the five-hour collection this year.



A single HHW collection in 1997 has grown into a community-wide cleanup event for Earth Day. Fourteen groups participated with HTS in 2016.





Since 1997, HTS has diverted 197 tons of HHW, e-scrap and pharmaceuticals from the local environment. HTS recycling and disposal costs topped \$26,000 in 2016. Below: Motorists wait outside the gate for their turn to unload.





## citySweep: Environmental grants for non-profit groups



Community group, Team Mojo, distributed "I Can Save the Earth" books to local kindergarten students with a \$400 environmental grant.



Job Training students are starting a recycling program at the high school funded by a \$1,000 environmental grant.

Since 1998, more than \$80,000 have been awarded to local groups for environmental projects: recycling, education, beautification. East Liverpool's mayor stands with 2016 recipients after announcing the awards during citySweep.

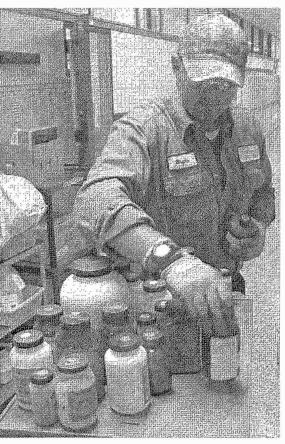


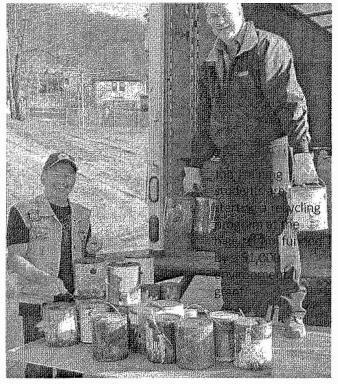
## Keeping schools safe with free lab-pack disposal





HTS technicians identify, segregate and pack lab chemicals from local high schools – Wellsville, left, and Beaver Local, above and right.





HTS cleans out old paint from the East Liverpool High School stadium.

HTS has provided free disposal of lab chemicals for local schools since 1992.



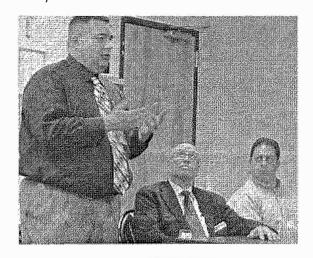
#### Supporting higher education and community development



#### Elected officials: Keeping them informed of HTS activities



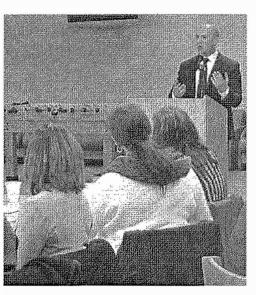
Above: Ohio Rep. Tim Ginter (left) poses with an HTS operator during his facility tour. Below: East Liverpool Mayor Ryan Stovall addresses students at a leadership conference held at the facility.





Above: U.S. Rep. Bill Johnson (center) took time out during his tour of the facility to honor HTS employees who served in the armed forces with a proclamation and flag that had flown over the U.S. Capitol.





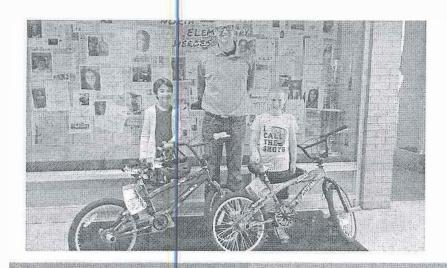
Above: Ohio Sen. Minority Leader Joe Schiavoni addresses East Liverpool chamber members during a business breakfast hosted by HTS. Below: Aides for U.S. Sen. Sherrod Brown (center and right) pose for a photo during their facility tour.



# Support for East Liverpool elementary schools



Above and below: HTS has donated more than a dozen bicycles for East Liverpcol elementary schools to award to students who earn perfect attendance.





Above and below: HTS employees have donated hundreds of coats, gloves and hats for local schools to distribute to elementary students who need them.





# HTS employees support many community events

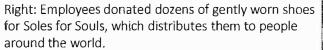


Above: HTS employees donate and serve hot chocolate to viewers of the Christmas parade. Below: They cleanup a walking bridge leading to a local school.





HTS participates in East Liverpool's Halloween event, Trunk or Treat, held at a local park. Each year, they give out thousands of treats to hundreds of participants.





Kids sign up for a chance to win bikes donated by HTS during East Liverpool's back-to-school event.





#### HTS employees support many community events



Above: HTS mechanics donated their time and skill to install a new flag pool for East Liverpool. Right: Residents enjoy the community pool, including hot dogs and sodas, free of charge for a day thanks to HTS.



HTS removes obsolete equipment for recycling from the Columbiana County Courthouse at no cost.





Above: HTS employees are perennial top contributors to the Salvation Army's Angel Tree gift program. Below: They help with the chapter's food distribution effort.





#### HTS employees support many community events

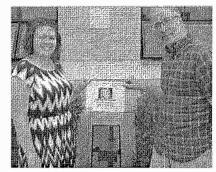


Relay for Life: For more than a dozen year, HTS volunteers have held a variety of creative events to raise money to help the fight against cancer. Their efforts have raised a total of more than \$87,000 so far.





HTS donated computers and expertise to set them up for kids at an after-school program at a local housing complex.



9/11 remembered: HTS helped fund a scholarship in memory of a local woman who died in WTC Tower 2 on 9/11.



Local government officials got a helping hand from HTS when it came to disposing, at no charge, grease that was dumped along a road.



### HTS helps police, fire departments do their job



Donations of \$5,000 each allowed the fire department to purchase new air bottles, above, and the police department to replace obsolete protective gear.



#### City partners with Nixle

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Save

EAST LIVERPOOL - The city has partnered with Nixle to implement its Community Notification System as a way to keep residents informed.

The system will alert residents in real time about localized emergency situations and community advisories.

"Keeping our citizens safe, informed and up to date is a top priority of my administration," Mayor Ryan Stoval said in a press release. "Hentage Thermal Services, through its generous donations, has made this program possible at zero cost to the taxpayers, for that I am very grateful. Public-private parmersh ps like this are critical to the future success of our city."

With a \$3,900 donation from HTS, East Liverpool has implemented Nixle so its residents can receive important notifications from the city via text or email.

HTS voluntarily pays a financial gift of \$15,000 per month to East Liverpool. Of that amount, the city's police and fire departments each receive 8 percent, or \$1,200.



Above: East Liverpool police are onsite each citySweep event to monitor the collection of old pharmaceuticals from residents. Below: East Liverpool fire chiefs, in the white shirts, monitor HTS personnel during emergency response training.



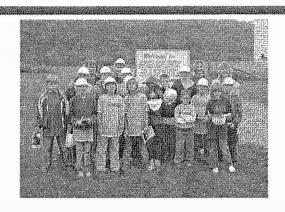


#### Tours: HTS has offered tours before the gates first opened









From local home-school students to executives of the World Bank to officials from developing countries, including Mongolia, thousands of visitors have toured the facility since 1992. Public tours and presentations are available upon request.









